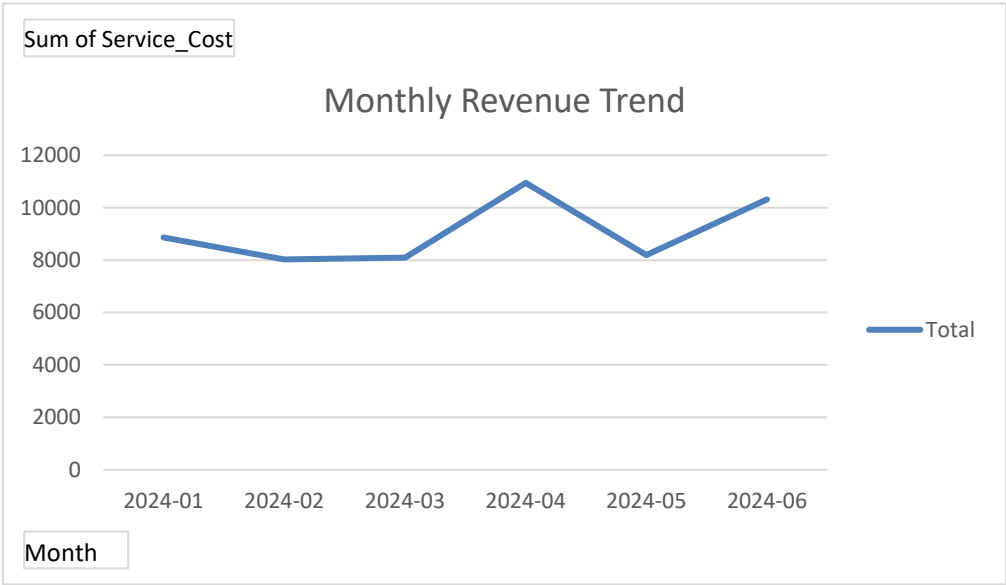


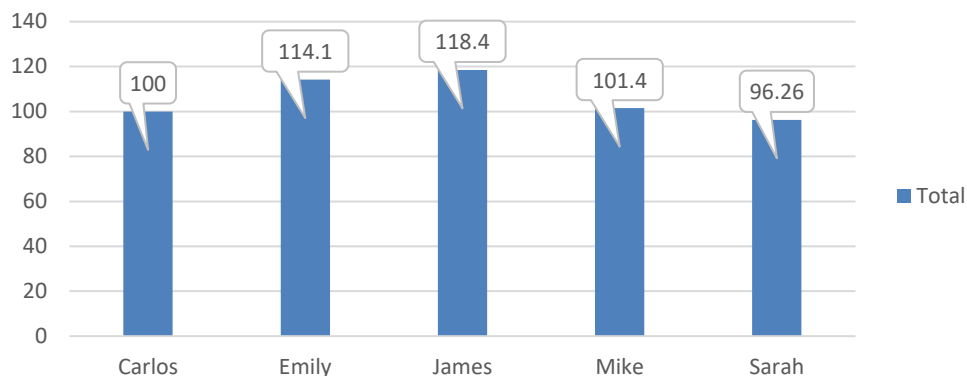
Engine Diagnostic was the most requested service, followed closely Oil Change. These two services account for the majority of visits, indicating high mechanical demand.



Revenue peaked in March and May, possibly due to seasonal demand or promotional campaigns. April had a slight dip that may require review.

Average of Service_Duration_Min

Avg Service Time by Technician(in minutes)

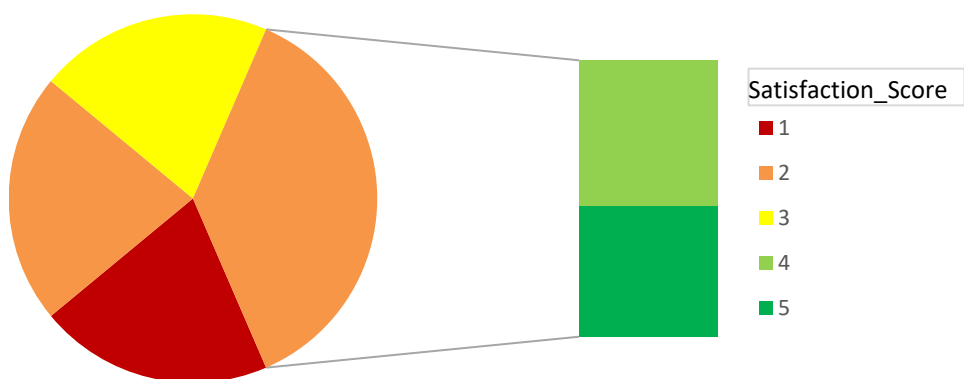


Technician

Emily and James had the shortest average service time, suggesting strong efficiency in routine tasks. Carlos had the longest average time, which may indicate a higher share of complex service or a need for process review.

Count of Customer_ID

Customer Satisfaction Breakdown



The majority of customers gave 1 to 3-star ratings, indicating room for improvement in customer satisfaction. Score of 4 and 5 were less common.